

## ABSTRACT OF THE DISCLOSURE

A method for facilitating incoming and outgoing calls in a mobile communication system using a server or software located on a third-party server is provided. An electronic attendant allows users to perform various tasks using one or more speech terminals coupled to the server through a public and private communications network. The method also provides for access to a corporate information system ("CIS") using the one or more speech terminals. The server recognizes both voice and digital signals from the speech terminals. It is emphasized that this abstract is provided to comply with the rules requiring an abstract that will allow a searcher or other reader to quickly ascertain the subject matter of the technical disclosure. It is submitted with the understanding that it will not be used to interpret or limit the scope or meaning of the claims. 37 CFR 1.72(b).